

Application to join Vitality



Purpose of the form

Thank you for deciding to apply to join Discovery Vitality (Pty) Ltd. This document is an application form for membership. It also contains some rules for membership. Please make sure you read and understand these rules.

What you must do

- Please complete this form in its entirety, and print clearly
- Read and understand the membership rules
- Sign the application form
- Submit the form by email at vitalitysales@discovery.co.za or by fax to (011) 539 2509

Contact us

Tel: 0860 99 88 77, PO Box 653574, Benmore 2010, www.discovery.co.za

1. Join Vitality

The Vitality contributions for 2021 are:

	Vitality
Member	R290
Member + spouse or dependant	R355
Member + 2 spouse or dependants	R410

Join Vitality Yes

2. Join Vitality Active

The Vitality Active contributions for 2021 are:

Main member	R89
Each additional adult member	R79

Join Vitality Active Yes

3. Personal details

Main applicant's name and surname

Main applicant's ID number

*Employer number

Health membership number

Vitality commencement date

*An employer number is only required if your employer will pay for your Vitality contribution.

4. Banking details and payment date

If you are paying your own Vitality contribution, please complete this section.

Bank name

Branch name Branch number - -

Account number

Type of account Cheque Savings

Accountholder

Accountholder's signature

Signature of main applicant

Please note:

If the Vitality contribution will not be paid from your own bank account, then the account holder must sign above to give consent to their account being debited.

If your activation request reaches Vitality between the 1st and 15th of the month, your membership will be effective from the first of the current month. If you activate Vitality between the 16th and last day of the month, your membership will be effective from the first of the following month.

If your membership is not activated in time for the debit order collection, your first contribution will be collected with the next debit order unless it has been paid in the interim.

You confirm that the information provided is for an account in your name and that you have the right to give Discovery Vitality (Pty) Ltd the authority to debit the account on a monthly basis. You confirm that the account listed above is compliant with the Financial Intelligence Centre Act (“FICA”).

5. Our Privacy Statement

Permission to process and disclose information and to communicate with you

When you engage with us, you trust us with personal information about yourself, your family, and in some case, your employees. We are committed to protecting your right to privacy.

The purpose of this Privacy Statement is to set out how we collect, use, share and otherwise process your Personal Information, in line with the Protection of Personal Information Act (“POPIA”).

1. Definitions

- 1.1. We, us and our refers to Discovery Vitality (Pty) Ltd.
- 1.2. You and your refers to the owner of the Vitality membership.
- 1.3. Your personal information refers to personal information about you, your spouse, your dependents, your beneficiaries and your employees (as relevant). It includes information about health, financial status, gender, age, contact numbers and addresses. For purposes of this privacy statement, “personal information” has the meaning ascribed thereto in the Protection of Personal Information Act 4 of 2013.
- 1.4. Process information means the automated or manual activity of collecting, recording, organising, storing, updating, distributing and removing or deleting personal information.
- 1.5. Competent person means anyone who is legally competent to consent to any action or decision being taken for any matter concerning a child, for example a parent or legal guardian.

- 2. When you engage with us, you trust us with personal information about yourself, your family, and in some case, your employees. We are committed to protecting your right to privacy. The purpose of this Privacy Statement is to set out how we collect, use, share and otherwise process your personal information, in line with the Protection of Personal Information Act (“POPIA”).
- 3. You have the right to object to the processing of your personal information. It is voluntary to accept these terms and conditions. However, we require your acceptance to activate and service your Vitality membership. This means that if you do not accept, we cannot activate and service your Vitality membership.
- 4. We will keep your personal information confidential. You may have given us this information yourself or we may have collected it from other third parties such as service providers, partners or public sources. We will only use the information collected if the law allows us to, or for a purpose set out in this privacy statement. We require our service providers and partners to process your personal information for specified purposes and in accordance with our instructions, in the event that you share your personal information with any other third parties, we will not be responsible for any loss suffered by you, your dependants, your beneficiaries, your spouse or your employees (if applicable).
- 5. You understand that when you include your spouse and/or dependents on your application, we will process their personal information for the activation of the membership / benefit and to pursue their legitimate interest. We will furthermore process their information for the purposes set out in this Privacy Statement.
- 6. If you are an employer, you agree to indemnify us against any loss or damage, direct or indirect, that an employee suffers because of the unauthorised use of your employees’ personal information, when the processing activities falls under the control of you as an employer. As an employer you also agree to indemnify us in the event that you misrepresented that you have the legal authority to consent on behalf of a minor.

7. If you are giving consent for a person under 18 (a minor) you confirm that you are a competent person and that you have authority to give their consent for them.
8. You agree that we may process your personal information for the following purposes:
 - 8.1. The administration of the Vitality programme;
 - 8.2. The provision of any services that you or any dependant on your Vitality membership may require;
 - 8.3. The rendering of services by Vitality; and The provision of relevant information to a contracted third party who require such information to render a service to you or any dependant on your Vitality membership and only if such contracted third party agrees to keep the information confidential.
9. If a third party asks us for any of your personal information, we will share it with them only if:
 - 9.1. you have already given your consent for the disclosure of this information to that third party; or
 - 9.2. we have a legal or contractual duty to give the information to that third party; or
 - 9.3. for risk and fraud prevention purposes.
10. You confirm that we may share your personal information and personal information about your spouse and/or dependents, within the Discovery Group of companies for:
 - 10.1. administration 10.2.fraud prevention; and
 - 10.2. where necessary to provide Group-wide services, benefits and infrastructure to help you in your personal or professional capacity.
11. You also confirm that we may share and combine all your personal information and personal information about your spouse and/or dependents for any one or more of the following purposes:
 - 11.1. market, statistical and academic research; and
 - 11.2. to customise our benefits and services to meet your needs.
 - 11.3. You agree that your personal information may be shared with third parties such as academics and researchers, including those outside South Africa. We ensure that the academics and researchers will keep your personal information confidential and all data will be made anonymous to the extent possible and where appropriate. No personal information will be made available to a third party unless that third party has agreed to abide by strict confidentiality protocols that we require.

If we publish the results of this research, you will not be identified by name. If we want to share your personal information for any other reason, we will do so only with your permission.
12. By signing this application form, you authorise us to obtain and share information about your creditworthiness with any credit bureau or credit provider's industry association or industry body. This includes information about credit history, financial history, judgments, default history (in accordance with the requirements of the National Credit Act and Regulations) and sharing of information for purposes of risk analysis, tracing and any related purposes.
13. We may process your information using automated means (without human intervention in the decision making process) to make a decision about you or your application for any product or service. You may query the decision made about you
14. We have the right to communicate with you electronically about any changes on your Vitality membership, including your contributions or changes and improvements to the benefits you are entitled to on your Vitality membership
15. We have a duty to keep you updated about any offers and new products that we make available from time to time. Any entity within the Discovery Group and contracted third-party service providers may communicate with you about these.
16. Please let us know if you do not wish to receive any direct telephone marketing from us.
17. You have the right to know what personal information we hold about you. If you wish to receive a copy, please complete a form called an 'Access Request Form' on www.discovery.co.za and specify the information you would like. We will take all reasonable steps to confirm your identity before providing details of your personal information. We are entitled to charge a fee for this service and will let you know what it is at the time of your request.
18. You have the right to ask us to update, correct or delete your personal information. Where we cannot delete your personal information, we will take all steps to make it anonymous. You agree that we may keep your personal information until you ask us to delete or destroy it. This is unless the law requires us to keep it.
19. We are required to collect and keep personal information in terms of the following laws:
 - 19.1. The Electronic Communications and Transactions Act (ECT)
 - 19.2. The Financial Intelligence Centre Act (FICA)
 - 19.3. The Financial Advisory and Intermediary Services Act (FAIS)
 - 19.4. The National Credit Act (NCA)
 - 19.5. The Consumer Protection Act (CPA)
20. You agree that we may transfer your personal information outside South Africa:
 - 20.1. if you give us an email address that is hosted outside South Africa; or
 - 20.2. to administer certain services, for example, cloud services.
21. We will ensure that any country, company or person that we pass your personal information to agrees to treat your information with the same level of protection as we are obliged to. If we become involved in a proposed or actual merger, acquisition or any form of sale of any assets, we have the right to share your personal information with third parties in connection with the transaction. In the case of a merger, acquisition or sale, the new entity will have access to your personal information. The terms of this Privacy Statement will continue to apply.
22. We may change this Privacy Statement at any time. The most updated version will always be available on www.discovery.co.za.
23. If you believe that we have used your personal information contrary to this Privacy Statement, you must first attempt to resolve any concerns with us. If you are not satisfied after this process, you have the right to lodge a complaint with the Information Regulator, under POPIA.

The contact details are:

The Information regulator (South Africa) Tel: 012 406 4818
SALU Building, Fax: 086 500 3351

5. Vitality rules for membership

Discovery Vitality (Pty) Ltd is separate from the Scheme and Discovery Health (Pty) Ltd

Discovery Vitality (Pty) Ltd is a separate company from Discovery Health (Pty) Ltd ('the administrator') and it is formally registered under the name Discovery. Vitality (Pty) Ltd, (registration number 1999/007736/07) and takes care of the administration of the Vitality programmes ('Discovery Vitality').

Rules of the Vitality programme

A full set of rules is available on www.discovery.co.za or you can call Discovery Vitality on 0860 99 88 77. In the event of a conflict between what is set out here, on our website and the rules of Vitality, the rules will always apply.

Your contributions to Discovery Vitality (Pty) Ltd are separate

The contributions you pay are for Discovery Vitality and are not part of the contributions you pay to your medical scheme

Cancellation of Vitality membership

Please give notice on the first day of the month if you wish to cancel your Vitality membership in that month. Otherwise, your membership will only end on the last day of the next month. You must be a member of Vitality at the time of the **billing cycle (not the time of the transaction) to be eligible for your reward.

**Billing Cycle refers to the date decided by Discovery Vitality, on which your Vitality benefits are calculated on a monthly basis.

When you sign this application to join Vitality or Vitality Active, you confirm that you accepted the rules for membership and you agree that you, and those you apply for, will be bound by them.

Signed at (town or city)

Signature of main applicant

Date - -



The main applicant must sign and date any changes.