

QUALITY CARE IN OUR 2022

DAY SURGERY NETWORK

Find a network facility for your health plan option



Day Surgery Networks

You have cover for a defined list of procedures in our day surgery network on all plans, excluding the Executive Plan. A clinical exceptions process applies to all cases with complex presentations and those procedures that may require an extended length of stay. The member will be transferred to an appropriate facility where required. On the Executive Plan you can use any approved facility. The funding of newly licensed facilities are subject to approval by the Scheme, on all health plans.

KH KEYCARE DAY SURGERY NETWORK

Applies to members on KeyCare Core and KeyCare Plus plans. If you do not use one of these hospitals for a planned day surgery admission, you will need to pay these claims.

KS KEYCARE START DAY SURGERY NETWORK

Applies to members on the KeyCare Start plan. If you do not use one of these hospitals for a planned day surgery admission, you will need to pay these claims.

D DELTA DAY SURGERY NETWORK

Applies to members on the Classic Delta Comprehensive, Essential Delta Comprehensive, Classic Delta Saver, Essential Delta Saver, Classic Delta Core and Essential Delta Core health plans. You are covered in full for a defined list of procedures in accordance with your health plan benefits at hospitals in the Delta Day Surgery Network.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R9 100. This does not apply in an emergency.

S SMART DAY SURGERY NETWORK

Applies to members on the Classic Smart, Essential Smart and Classic Smart Comprehensive health plans. You are covered in full for a defined list of procedures at hospitals in the Smart Day Surgery Network in accordance with your health plan benefits.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R10 400. This does not apply in an emergency.

Click on the region you would like to view

C COASTAL DAY SURGERY NETWORK

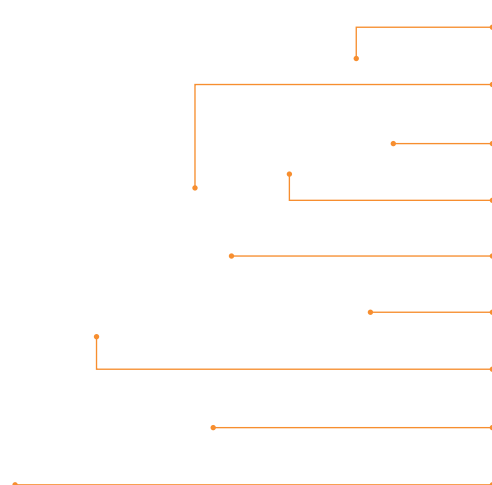
Applies to members on the Coastal Saver and Coastal Core health plans. You are covered in full for a defined list of procedures at any hospital in the four coastal provinces (Eastern Cape, KwaZulu-Natal, Northern Cape, Western Cape), except where otherwise indicated (*). Hospitals in the Coastal provinces marked with an * are not fully covered under the Coastal health plans.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R5 950. This does not apply in an emergency.

O DAY SURGERY NETWORK ON ALL OTHER PLANS

Applies to members on the Classic Saver, Essential Saver, Classic Core and Essential Core (excluding Delta and Coastal), Classic Priority, Essential Priority, Classic Comprehensive (excluding Delta and Smart) and Essential Comprehensive (excluding Delta) health plans, except where otherwise indicated.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R5 950. This does not apply in an emergency.



All network lists can change at any time. Please go to www.discovery.co.za to see the latest list before any planned admissions.

List of Procedures Covered in The Day Surgery Network

The following is a list of procedures that we cover in a day surgery network.

B

BIOPSIES

Skin*, subcutaneous tissue, soft tissue, muscle, bone, lymph, eye, mouth, throat, breast, cervix, vulva, prostate, penis, testes

APPROVED BREAST PROCEDURES

Mastectomy for gynaecomastia*

Lumpectomy* (fibroadenoma)

E

EAR, NOSE AND THROAT PROCEDURES

Tonsillectomy and/or adenoidectomy

Repair nasal turbinates*, nasal septum*

Simple procedures for nose bleed (extensive cautery) to this

Sinus lavage*

Scopes (nasal endoscopy*, laryngoscopy)

Middle ear procedures (mastoidectomy, myringoplasty, myringotomy, and/or grommets)

EYE PROCEDURES

Cataract surgery

Corneal transplant*

Treatment of glaucoma

Other eye procedures (removal of foreign body, conjunctival surgery (repair laceration, pterygium), glaucoma surgery, probing & repair of tear ducts, vitrectomy, retinal surgery, eyelid surgery, strabismus repair)

G

GANGLIONECTOMY

GASTROINTESTINAL

Gastrointestinal scopes (oesophagoscopy, gastroscopy, colonoscopy, sigmoidoscopy, proctoscopy, anoscopy)*

Anorectal procedures (treatment of haemorrhoids, fissure, fistula)

GYNAECOLOGICAL PROCEDURES

Diagnostic Dilatation and Curettage

Endometrial ablation

Diagnostic Hysteroscopy

Colposcopy with LLETZ

Examination under anaesthesia

O

ORTHOPAEDIC PROCEDURES

Arthroscopy, arthrotomy (shoulder, elbow, knee, ankle, hand, wrist, foot, temporomandibular joint), arthrodesis (hand, wrist, foot)*

Minor joint arthroplasty (intercarpal, carpometacarpal and metacarpophalangeal, interphalangeal joint arthroplasty*)

Tendon and/or ligament repair, muscle debridement, fascia procedures (tenotomy, tenodesis, tenolysis, repair/reconstruction, capsulotomy, capsulectomy, synovectomy, excision tendon sheath lesion, fasciotomy, fasciectomy). Subject to individual case review

Repair bunion or toe deformity*

Treatment of simple closed fractures and/or dislocations, removal of pins and plates. Subject to individual case review

R

REMOVAL OF FOREIGN BODY

Subcutaneous tissue, muscle, external auditory canal under general anaesthesia

S

SIMPLE SUPERFICIAL LYMPHADENECTOMY

SKIN PROCEDURES

Debridement

Removal of lesions* (dependent on site and diameter)

Simple repair of superficial wounds

U

UROLOGICAL PROCEDURES

Cystoscopy

Male genital procedures (circumcision, repair of penis, exploration of testes and scrotum, orchiectomy, epididymectomy, excision hydrocoele, excision varicocele, vasectomy)

Some of these procedures are not covered on KeyCare and Essential Smart plans. These are noted by an asterisk * in the list above.

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KeyCare



KeyCare Start



Delta





































Smart






















































Other
(Applicable to Comprehensive, Core, Saver and Priority plans - excluding Delta, Smart and Coastal options.)

Eastern Cape

EAST LONDON	■ East London Eye Hospital (Pty) Ltd	 
	■ Life Beacon Bay Hospital	   
	■ Life St Dominic's Hospital	  
	■ Life St James Hospital	 
HUMANSDORP	■ Life Isivivana Private Hospital	 
MATATIELE	■ Matatiele Private Hospital	
MTHATHA	■ Life St Mary's Private Hospital	 
PORT ELIZABETH	■ The Edge Private Clinic	
	■ Greenacres Hospital	 
	■ Life Mercantile Hospital*	
	■ Life St George's Hospital	   
	■ Medical Forum Theatre	    
QUEENSTOWN	■ Life Queenstown Private Hospital	  
UITENHAGE	■ Netcare Cuyler Hospital	 

Free State

BETHLEHEM	■ Bethlehem Medical Centre	   
	■ Mediclinic Hoogland	 
BLOEMFONTEIN	■ Citymed Theatre	    
	■ Cure Day Clinics Bloemfontein	    
	■ Pasteur Eye Hospital (Horizon Eye Care Centre)	   
	■ Life Rosepark Hospital	   
	■ Mediclinic Bloemfontein	 
	■ Mediclinic Bloemfontein Day Clinic	   
	■ Stirling Hospital	   
	■ Universitas Private Hospital	
FRANKFORT	■ Riemland Clinic	
HARRISMITH	■ Busamed Harrismith Private Hospital	  
KROONSTAD	■ Netcare Kroon Hospital	 
MANGAUNG	■ Pelonomi Private Hospital	
SASOLBURG	■ Vaalpark Medical Centre	
WELKOM	■ Mediclinic Welkom	  
	■ St Helena Hospital	
	■ Welkom Medical Centre	   
















































































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Gauteng

ALBERTON	■ Clinton Clinic			D		O
	■ Optimed	KH		D	S	O
	■ The Ear and Eye Clinic	KH		D	S	O
	■ Union Hospital					O
BENONI	■ Karibu Day Clinic	KH				
	■ Lakefield Surgical Centre (Pty) Ltd	KH		D	S	O
	■ Life The Glynnwood Hospital	KH				O
	■ Linmed Hospital					O
	■ Optiklin Eye Hospital	KH				O
	■ Sunshine Hospital	KH				
	■ The Healthy Eye	KH	KS	D	S	O
BOKSBURG	■ Advanced East Rand Day Hospital	KH	KS	D	S	O
	■ Boksburg Medical & Dental Centre	KH	KS	D	S	O
	■ Sunward Park Hospital					O
BRAKPAN	■ Life Dalview Hospital	KH				O
CENTURION	■ Centurion Eye Hospital	KH	KS	D	S	O
	■ Centurion Day Hospital	KH	KS	D	S	O
	■ Unitas Hospital					O
EDENVALE	■ Edenvale Day Clinic	KH		D	S	O
FLORIDA	■ Constantia Clinic	KH	KS	D	S	O
	■ Fauchard Clinic	KH	KS	D	S	O
GERMISTON	■ Germiston Medical & Dental Centre	KH	KS	D	S	O
	■ Life Roseacres Hospital	KH		D	S	O
HEIDELBERG	■ Life Suikerbosrand Hospital	KH				O
JOHANNESBURG	■ Bioart Fertility Clinic			D	S	O
	■ Centre of Advanced Medicine	KH		D	S	O
	■ Cure Day Clinics – Fourways	KH	KS	D	S	O
	■ Dr G M Pitje Day Clinic	KH	KS	D	S	O
	■ East Rand N17 Private Hospital					O
	■ Fordsburg Clinic	KH	KS	D	S	O
	■ Garden City Clinic	KH				O

























































































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Gauteng

JOHANNESBURG	▪ Johannesburg Eye Hospital	    
	▪ Life Bedford Gardens Hospital	 
	▪ Life Brenthurst Hospital	   
	▪ Life Fourways Hospital	  
	▪ Linksfild Park Clinic	
	▪ Linkwood Clinic	
	▪ Mediclinic Midstream	 
	▪ Mediclinic Morningside	  
	▪ Mediclinic Sandton	
	▪ Milpark Hospital	
	▪ Mulbarton Hospital	
	▪ Nelson Mandela Children's Hospital	   
	▪ Park Lane Clinic	
	▪ Rosebank Clinic	
	▪ Sandhurst Eye Centre	    
	▪ Intercare Day Hospital Sandton	    
	▪ Sunninghill Nursing Home	
	▪ Twenty Twenty Eye Surgery Centre	   
	▪ Visiomed Eye Laser Clinic	    
	▪ Vitalab Centre For Gynaecological Endoscopy	  
▪ Wits Donald Gordon Medical Centre	  	
KEMPTON PARK	▪ Arwyp Medical Centre	  
	▪ Birchmed Surgical Clinic	    
	▪ Ekurhuleni Surgiklin Day Clinic	    
	▪ Mercidoc Day Clinic	 
KRUGERSDORP	▪ Krugersdorp Private Hospital	
	▪ Netcare Pinehaven Hospital	
LENASIA	▪ Lenmed Clinic Limited	  
	▪ Lenmed Daxina Private Hospital	  

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Gauteng

MIDRAND	■ Cure Day Clinics - Midstream	    
	■ Life Carstenhof Hospital	  
	■ Netcare Waterfall City Hospital	
PRETORIA	■ Advanced Groenkloof Day Hospital	    
	■ Akasia Clinic	
	■ Botshilu Private Hospital	 
	■ Bougainville Private Hospital	
	■ Constantia Park Medical and Dental Centre	    
	■ Cure Day Clinics – Erasmuskloof	    
	■ Femina Clinic	
	■ Intercare Day Hospital Hazeldean (Pty) Ltd	    
	■ Intercare Day Hospital – Irene	    
	■ Jakaranda Hospital	 
	■ Kilnerpark Narko Clinic	    
	■ Life Brooklyn Day Hospital	    
	■ Life Eugene Marais Hospital	  
	■ Life Faerie Glen Hospital	
	■ Life Groenkloof Hospital	  
	■ Life Pretoria North Surgical Centre	    
	■ Life Wilgers Hospital	 
	■ Louis Pasteur Hospital	  
	■ Mediclinic Legae	 
	■ Mediclinic Kloof	
	■ Mediclinic Medforum	 
	■ Mediclinic Muelmed	 
	■ Medkin Clinic	    
	■ Montana Private Hospital	
	■ Moot Algemene Hospital	
	■ Optimed Eye and Laser Clinic	 
	■ Pretoria East Eye Institute	  
	■ Pretoria East Private Hospital	

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Gauteng

PRETORIA	■ Pretoria Eye Institute	KH				O
	■ Pretoria Urology Hospital					O
	■ Waterkloof Surgical Centre	KH	D	S		O
	■ Zuid Afrikaans Hospital	KH				O
RANDBURG	■ Olivedale Clinic					O
RANDFONTEIN	■ Lenmed Health Randfontein Private Hospital	KH				
	■ Life Robinson Private Hospital	KH	D			O
ROODEPOORT	■ Cure Day Wilgeheuwel Hospital	KH	D	S		O
	■ Life Flora Hospital					O
	■ Life Wilgeheuwel Hospital		D	S		O
	■ Life Wilgeheuwel Day Clinic	KH	KS	D	S	O
	■ Mayo Clinic	KH	KS	D	S	O
SOWETO	■ Apex Surgi Centre Soweto	KH	KS	D	S	O
	■ Dr SK Matseke Private Hospital	KH		D	S	O
	■ Tshepo-Themba Private Hospital		KS			
SPRINGS	■ Life Springs Parkland Hospital	KH				O
TEMBISA	■ Zamokuhle Private Hospital	KH	KS			O
VAAL	■ Clinix Private Hospital Sebokeng	KH	KS	D		O
	■ Mediclinic Emfuleni	KH				O
	■ Ocumed	KH	KS	D	S	O
VANDEBIJLPARK	■ Cormed Clinic					O
VEREENIGING	■ Mediclinic Vereeniging				S	O
	■ Midvaal Private Hospital	KH		D		O
	■ Visiclin Eye Clinic	KH	KS	D	S	O
VOSLOORUS	■ Clinix Botshelong Empilweni Clinic	KH	KS		S	O
WESTGATE	■ Medgate Day Clinic	KH	KS	D	S	O

* Facility not covered on Coastal Plans

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KwaZulu-Natal

AMANZIMTOTI	<ul style="list-style-type: none"> ▪ Kingsway Hospital 	KH O
BALLITO	<ul style="list-style-type: none"> ▪ Alberlito Hospital 	O
BEREA	<ul style="list-style-type: none"> ▪ JMH Morningside Day Hospital 	KH D S O
CHATSWORTH	<ul style="list-style-type: none"> ▪ Life Chatsmed Garden Hospital* 	KH D O
DURBAN	<ul style="list-style-type: none"> ▪ Ahmed Al-Kadi Private Hospital 	O
	<ul style="list-style-type: none"> ▪ City Hospital 	KH O
	<ul style="list-style-type: none"> ▪ Durban Eye Hospital 	KH KS D S O
	<ul style="list-style-type: none"> ▪ Durdoc Clinic* 	KH
	<ul style="list-style-type: none"> ▪ Ethekwini Hospital and Heart Centre 	D O
	<ul style="list-style-type: none"> ▪ Hillcrest Private Hospital 	O
	<ul style="list-style-type: none"> ▪ Life Entabeni Hospital 	KH KS D O
	<ul style="list-style-type: none"> ▪ Life Westville Hospital 	D S O
	<ul style="list-style-type: none"> ▪ Lorne Street Anaesthetic Clinic 	D S O
	<ul style="list-style-type: none"> ▪ Nu-shifa Hospital 	KH O
	<ul style="list-style-type: none"> ▪ Parklands Hospital 	O
	<ul style="list-style-type: none"> ▪ St Augustine's Hospital 	O
	<ul style="list-style-type: none"> ▪ Westridge Surgical Day Clinic 	KH KS D S O
EMPANGENI	<ul style="list-style-type: none"> ▪ Life Empangeni Private Hospital 	KH O
HOWICK	<ul style="list-style-type: none"> ▪ Howick Day Clinic 	KH D S O
	<ul style="list-style-type: none"> ▪ Lenmed Howick Private Hospital 	O
ISIPINGO	<ul style="list-style-type: none"> ▪ Isipingo Clinic 	KH S O
KOKSTAD	<ul style="list-style-type: none"> ▪ Kokstad Private Hospital 	KH O
LADYSMITH	<ul style="list-style-type: none"> ▪ Ladysmith Day Hospital 	KH O
	<ul style="list-style-type: none"> ▪ La Verna Hospital 	KH O
MARGATE	<ul style="list-style-type: none"> ▪ Margate Private Hospital 	O
	<ul style="list-style-type: none"> ▪ Shelly Beach Day Hospital 	KH D S O
NEWCASTLE	<ul style="list-style-type: none"> ▪ Mediclinic Newcastle 	KH S O
	<ul style="list-style-type: none"> ▪ Mediclinic Newcastle Day Hospital 	KH S O
PINETOWN	<ul style="list-style-type: none"> ▪ Life The Crompton Hospital 	KH O
	<ul style="list-style-type: none"> ▪ Pinetown Medicross Theatre 	KH KS D S O

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KwaZulu-Natal

PIETERMARITZBURG	▪ Eden Gardens Private Hospital		○
	▪ Life Hilton Private Hospital		○
	▪ Mediclinic Pietermaritzburg		S ○
	▪ Midlands Medical Centre	KH D	○
	▪ Pietermaritzburg Eye Hospital	KH KS D S	○
	▪ St Anne's Hospital	KH KS	○
PHOENIX	▪ Life Mount Edgecombe Hospital	KH	○
PORT SHEPSTONE	▪ Hibiscus Private Hospital*	KH	
	▪ Hibiscus Day Surgical Hospital	KH	○
RICHARDS BAY	▪ Medicross Richards Bay Day Theatre	KH KS S	○
	▪ Melomed Richards Bay*	KH	
	▪ Richards Bay Medical Institute Day Hospital	KH KS S	○
	▪ The Bay Hospital	KH	○
TONGAAT	▪ Mediclinic Victoria	KH	○
UMHLANGA	▪ Gateway Private Hospital		○
	▪ KZN Day Clinic	KH KS D S	○
	▪ Medstone Medical Centre T/A Umhlanga Eye Institute	KH KS D S	○
	▪ Netcare Umhlanga Hospital		S ○
VRYHEID	▪ Abaqulusi Private Hospital		○

Limpopo

BELA BELA	▪ St Vincent's Hospital	KH	○
LEPHALALE	▪ Mediclinic Lephalale	KH	○
LOUIS TRICHARDT	▪ Zoutpansberg Private Hospital	KH	○
POLOKWANE	▪ Mediclinic Limpopo Day Clinic	KH KS D S	○
	▪ Mediclinic Limpopo		
	▪ Netcare Pholoso Hospital		S ○
THABAZIMBI	▪ Mediclinic Thabazimbi	KH	○
TZANEEN	▪ Mediclinic Tzaneen	KH S	○

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Mpumalanga

BARBERTON	<ul style="list-style-type: none"> RH Phodclinic 	KH
EMALAHLENI	<ul style="list-style-type: none"> Advanced De La Vie Day Hospital 	KH KS D S O
	<ul style="list-style-type: none"> Emalahleni Day Hospital 	KH KS D S O
	<ul style="list-style-type: none"> Highveld Eye 	KH KS D S O
	<ul style="list-style-type: none"> Life Cosmos Hospital 	KH D S O
ERMELO	<ul style="list-style-type: none"> Mediclinic Ermelo 	KH O
MIDDELBURG	<ul style="list-style-type: none"> Life Midmed Private Hospital 	KH KS O
MBOMBELA	<ul style="list-style-type: none"> Lowveld Hospital 	KH O
	<ul style="list-style-type: none"> Mediclinic Nelspruit 	KH KS O
	<ul style="list-style-type: none"> Mediclinic Nelspruit Day Clinic 	KH KS D S O
	<ul style="list-style-type: none"> Surgiclinic 	S O
	<ul style="list-style-type: none"> Kiaat Private Hospital 	O
PIET RETIEF	<ul style="list-style-type: none"> RH Piet Retief Private Hospital 	KH
TRICHARDT	<ul style="list-style-type: none"> Mediclinic Highveld 	KH O

North West

BRITS	<ul style="list-style-type: none"> Mediclinic Brits 	KH O
CARLTONVILLE	<ul style="list-style-type: none"> The Fountain Private Hospital 	KH O
KLERKSDORP	<ul style="list-style-type: none"> Life Anncron Hospital 	KH S O
	<ul style="list-style-type: none"> Wilmed Park Private Hospital 	O
MAFIKENG	<ul style="list-style-type: none"> Victoria Private Hospital 	KH O
POTCHEFSTROOM	<ul style="list-style-type: none"> Mediclinic Potchefstroom 	KH O
	<ul style="list-style-type: none"> Mooimed Private Hospital 	KH O
	<ul style="list-style-type: none"> Potchefstroom Medical & Dental Centre 	KH D S O
RUSTENBURG	<ul style="list-style-type: none"> Ferncrest Hospital 	D S
	<ul style="list-style-type: none"> Life Peglerae Hospital 	KH KS O
	<ul style="list-style-type: none"> Rustenburg Medi-Care Centre 	O
	<ul style="list-style-type: none"> Rustenburg Private Eye Clinic 	KH KS D S O
VRYBURG	<ul style="list-style-type: none"> Vryburg Private Hospital 	KH O












































































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Northern Cape

HARTSWATER	■ Jane Keyser Clinic				
	■ Medi – Harts Day Clinic				
KATHU	■ Lenmed Health Kathu Private Hospital				
	■ Lenmed Royal Hospital and Heart Centre*				
KIMBERLEY	■ Mediclinic Kimberley				
	■ Narko Clinic				
LIME ACRES	■ Finsch Mine Hospital*				
UPINGTON	■ Kalahari Day Theatre Cataract and Eye Centre				
	■ Mediclinic Upington				

Western Cape

ATLANTIS	■ Wesfleur Private Clinic					
BELLVILLE	■ Bellville Medical Centre					
	■ Khangella Eye Theatre					
	■ Mediclinic Louis Leipoldt					
CAPE TOWN	■ Alchimia Clinic					
	■ Drs Aevitas Clinic PTY LTD					
	■ Busamed Paardevlei Private Hospital (Rf) (Pty) Ltd					
	■ Cape Dental Theatres					
	■ Cape Eye Hospital					
	■ Christiaan Barnard Memorial Hospital					
	■ Gatesville Medical Centre					
	■ Life Kingsbury Hospital					
	■ Life Vincent Pallotti Hospital					
	■ The Link Day Surgery Clinic					
	■ Mediclinic Cape Gate Day Clinic					
	■ Mediclinic Cape Town					
	■ Mediclinic Constantiaberg					
	■ Medicross Foreshore Day Hospital					
	■ Mediclinic Panorama					
	■ Mediclinic Strand					
	■ Melomed Tokai					
	■ N1 City Hospital					
	■ Netcare Blaauwberg Hospital					
	■ New Era Health Day Clinic					
■ Parow Medical and Dental Centre						
■ Peninsula Eye Hospital						
■ UCT Medical Centre (Pty) Ltd						
■ Summerhill Surgical Centre						
■ Tokai Medical and Dental Centre						

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Western Cape

CAPE TOWN	<ul style="list-style-type: none"> The Cosmetic Surgery Institute 	KH D S O
CERES	<ul style="list-style-type: none"> Ceres Private Hospital 	KH O
CONSTANTIA	<ul style="list-style-type: none"> Driftwood Clinic 	KH D S O
DURBANVILLE	<ul style="list-style-type: none"> Advanced Durbanville Surgical Centre 	KH KS D S O
	<ul style="list-style-type: none"> Mediclinic Durbanville Day Clinic 	KH KS D S O
	<ul style="list-style-type: none"> The Surgical Institute 	KH KS D S O
GEORGE	<ul style="list-style-type: none"> George Surgical Centre 	KH KS D O
	<ul style="list-style-type: none"> Mediclinic Geneva 	KH KS O
	<ul style="list-style-type: none"> Mediclinic George 	KH KS S O
GOODWOOD	<ul style="list-style-type: none"> Monte Vista Clinic 	KH KS D S O
HERMANUS	<ul style="list-style-type: none"> Hermanus Medical Care T/A (Pty) Ltd Hermanus Day Hospital 	KH D O
	<ul style="list-style-type: none"> Mediclinic Hermanus 	KH O
KHAYELITSHA	<ul style="list-style-type: none"> Thembani Theatres 	KH D S O
KNYSNA	<ul style="list-style-type: none"> Advanced Knysna Surgical Centre 	KH KS O
	<ul style="list-style-type: none"> Life Knysna Private Hospital 	O
KRAAIFONTEIN	<ul style="list-style-type: none"> Kraaifontein Medical and Dental Centre 	KH KS D S O
KUILSRIVER	<ul style="list-style-type: none"> Kuilsriver Private Hospital 	KH O
MILNERTON	<ul style="list-style-type: none"> Intercare Day Hospital Century City 	KH KS D S O
	<ul style="list-style-type: none"> Mediclinic Milnerton 	KH S O
MITCHELLS PLAIN	<ul style="list-style-type: none"> Mitchells Plain Medical Centre* 	KH D S
MOSSEL BAY	<ul style="list-style-type: none"> Life Bay View Hospital 	KH O
	<ul style="list-style-type: none"> Vidamed Bay Hospital 	KH D S O
OUTDSHOORN	<ul style="list-style-type: none"> Cango Medicentre 	KH O
	<ul style="list-style-type: none"> Mediclinic Klein Karoo 	KH O
PAARL	<ul style="list-style-type: none"> Cure Day Clinics - St Stephens Paarl 	KH D O
	<ul style="list-style-type: none"> Mediclinic Paarl 	KH O
PAROW	<ul style="list-style-type: none"> Advanced Panorama Surgical Centre 	KH KS D S O
	<ul style="list-style-type: none"> Cure Day Clinics - Bellville 	KH KS D S O
	<ul style="list-style-type: none"> Panorama Laser Clinic 	KH D S O

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Western Cape

PLETTENBERG BAY	<ul style="list-style-type: none"> Mediclinic Plettenberg Bay 				
ROBERTSON	<ul style="list-style-type: none"> Carewell Robertson Day Hospital 				
SIMON'S TOWN	<ul style="list-style-type: none"> Advanced Harbour Bay Surgical Centre 				
SOMERSET WEST	<ul style="list-style-type: none"> Cure Day Clinic - Somerset West 				
	<ul style="list-style-type: none"> Mediclinic Vergelegen 				
	<ul style="list-style-type: none"> Somerset Aesthetic Clinic 				
	<ul style="list-style-type: none"> Summerhill Surgical Centre 				
SOUTHERN SUBURBS	<ul style="list-style-type: none"> John Hill Eye Laser Centre* 				
	<ul style="list-style-type: none"> Life Sport Science Orthopaedic Surgical Day Centre 				
	<ul style="list-style-type: none"> Rondebosch Medical Centre 				
STELLENBOSCH	<ul style="list-style-type: none"> Mediclinic Stellenbosch Day Clinic 				
	<ul style="list-style-type: none"> Mediclinic Winelands Day Clinic 				
	<ul style="list-style-type: none"> Wijnland Fertility Clinic 				
VREDENBURG	<ul style="list-style-type: none"> Life West Coast Private Hospital 				
WORCESTER	<ul style="list-style-type: none"> Advanced Worcester Surgical Centre 				
	<ul style="list-style-type: none"> Mediclinic Worcester 				

Lesotho

MASERU	<ul style="list-style-type: none"> Willies Hospital 	
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VIEW OTHER NETWORK PROVIDERS USING FIND A HEALTHCARE PROVIDER ON THE DISCOVERY APP.



DOCTOR NETWORKS



HOSPITAL NETWORKS



MEDICINE NETWORKS



DAY SURGERY NETWORKS

** Regional network hospital

* Facility not covered on Coastal Plans

All network lists can change at any time. Please go to www.discovery.co.za to see the latest list before any planned admissions.



KeyCare



KeyCare Start



Delta



Smart



Other

(Applicable to Comprehensive, Core, Saver and Priority plans - excluding Delta, Smart and Coastal options.)

Contact us

The following channels are available for your complaints and we encourage you to follow the process:

01 | TO TAKE YOUR QUERY FURTHER:

If you have already contacted the Discovery Health Medical Scheme and feel that your query has still not been resolved, please complete our online complaints form on www.discovery.co.za. We would also love to hear from you if we have exceeded your expectations.

02 | TO CONTACT THE PRINCIPAL OFFICER:

If you are still not satisfied with the resolution of your complaint after following the process in Step 1 you are able to escalate your complaint to the Principal Officer of the Discovery Health Medical Scheme. You may lodge a query or complaint with Discovery Health Medical Scheme by completing the online form on www.discovery.co.za or by emailing principalofficer@discovery.co.za.

03 | TO LODGE A DISPUTE:

If you have received a final decision from Discovery Health Medical Scheme and want to challenge it, you may lodge a formal dispute. You can find more information of the Scheme's dispute process on the website.

04 | TO CONTACT THE COUNCIL FOR MEDICAL SCHEMES:

Discovery Health Medical Scheme is regulated by the Council for Medical Schemes. You may contact the Council at any stage of the complaints process, but we encourage you to first follow the steps above to resolve your complaint before contacting the Council. Contact details for the Council for Medical Schemes: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion 0157 | complaints@medicalschemes.co.za | 0861 123 267 | www.medicalschemes.co.za

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